

Family's Third Time with Imperial Homes

Susan Berry first built with Imperial Homes in 1999 and again in 2006. The company is now building Susan's third home. She said the choice was simple.

"For both the first and the second build Imperial Homes made the process of construction a pleasurable experience. It wasn't stressful at all," she said.

In choosing her builder Susan looked for three important attributes: good business morals, ethics and values.

"Imperial Homes ticks all the boxes," she said.

"Nick's parents were our neighbours for a short time, living in Nick's home whilst he was building their new property. We soon came to know them as good, honest people, and soon realised that Nick Miller was well respected within the building community.

"With both Nick and Esther, their standard of quality is not negotiable," she said.

"Nick goes above and beyond the Building Code standards and thus client's

expectations. We've never had an issue, even years after we moved in."

Communication was also pivotal. Susan said the Miller family's diverse experience and long history in the building industry also said a lot about their strength in the industry.

"Imperial Homes have not only survived recent tough economic cycles, but thrived which demonstrates they are very commercially savvy.

"In catering for our custom requirements John's perspectives and facade to complement the floor plan needs were perfect. He was very in-tune with the feel and outcome we were trying to achieve."

And when choosing a suitable block of land to buy for the family's latest home, Nick provided invaluable advice.



Susan and son Tom Berry in front of their new Imperial home under construction

Imperial Rehired for Extension

Seven years after Imperial Homes built Paul and Pixi Mann's 560m² split-level Mt Cotton home, the award-winning builder was rehired to build a 270m² extension to save them having to move to a larger home.

"We had one simple goal and that was to integrate the new extension without compromising the existing dwelling," Paul said.

Both had been very impressed by the way Imperial Homes handled the original build in 2006.

"We were very specific in what we wanted. Also, the layout of the house was not straightforward. Very often a project of that nature can be very stressful, but it wasn't. We found Imperial Homes easy to

work with so after the original architect drafted the plans they started the project. "There has been good communication and they were on top of the budget all the way.

There were no surprises- everything was above-board and upfront. Work started two months ago and we're now 80 per cent of the way there. The majority of the trades on the new project also worked on the original home and this has certainly helped make things happen on site."

"Despite weeks of rain when we started we recovered the lost time very quickly. It has helped to have Nick on-site almost every day.

"What we set out to do is exactly what they've achieved," Paul said.



Gemma, Paul and Pixi Mann outside their Imperial home currently being extended

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